

# MP Sports Physicians

*Specialists in sport and exercise medicine*

**Web** [www.mpsportsphysicians.com.au](http://www.mpsportsphysicians.com.au)

## Mornington Peninsula Sports Physicians

ABN 48101 654 522

### MORNINGTON

Suite 5, Level 1, 315 Main St, Mornington 3931  
Telephone (03) 5975 4255 Facsimile (03) 5975 4388

### FRANKSTON

Suite 1/20 Clarendon Street, Frankston 3199  
Telephone (03) 9770 2398 Facsimile (03) 9770 2587

### BERWICK

Suite 3, St, John of God Hospital, Gibb St, Berwick 3806  
Telephone (03) 9770 2398 Facsimile (03) 9770 2587

## WORKCOVER FINANCIAL INFORMATION FOR PATIENTS OF MP SPORTS PHYSICIANS

Thank you for contacting the surgery to request an appointment with one of our doctors regarding your Workcover injury. As you are aware, there is a lot of paperwork involved in processing your medical care.

This sheet is to ensure you understand the policies of this clinic and the likely costs to you before you attend for your appointment.

We have included a **financial consent form along with paperwork to be completed and returned to the surgery** prior to seeing the doctor.

### **APPOINTMENTS:**

Appointments cannot be made until we have received

1. Your detailed GP referral
2. A copy of the letter from your employer or insurer containing **ALL** of your claim details, including **claim number, insurer, case manager with ALL contact details, injury date and employer**
3. Signed Financial Consent Form
4. Patient Registration Form

This information can be faxed or sent to the clinic. It will then be viewed by our doctors before appointments are made.

Our reception staff will contact you to arrange an appointment.

Please **ensure all contact telephone numbers are accurate to avoid any delay.**

In the event that you require an urgent appointment, we still need all the above information, and suggest you come into the clinic to fill out all of the relevant details. Or, your GP may choose to phone one of our doctors directly.

**FEES:** *You will be required to pay for your consultation on the day*

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Our receptionist will issue you 2 copies of your receipt. One of which you can pass on to your employer or insurer for reimbursement, the other a copy for your personal records.

#### **CONSULTATIONS:**

There will be an **out of pocket expense to you at each consultation**. That means that you can expect to be reimbursed the majority of the charge by your insurer. This enables us to cover the increased administrative costs incurred in treating Workcover patients.

#### **PROCEDURES:**

Prior to embarking on any procedures, your doctor will seek written approval for this from Workcover.

You will still be **required to pay on the day of procedure**, but where approval has been given you can expect to be **reimbursed** as detailed in the approval letter your insurer will send to you.

***\*Please be aware that in some circumstances you may still have an out of pocket cost. Should you require any procedures check with your doctor what these costs will be.***

Please note that other doctors/radiology practices etc have their own policies pertaining to this. If we obtain approval for you to have scans or procedures done by a third party, please check directly with them as to their payment policies.

#### **QUESTIONS:**

Should you have questions regarding any of this information, please contact our Practice on 9770 2398.

*In Kind*

*MP Sports Physicians*

I acknowledge that I have read the financial information.

Patient Signature..... Date: .....